Preparing Internet Explorer 11 for eRequest & eStores

Steps

1. **Determine your browser version.**
   a. Launch Internet Explorer.
   b. On the menu bar click **Help** and select **About Internet Explorer**.
   c. Note the **version**.
   d. Click **Close**
   e. Follow Steps 2-15.

2. **Put an IE11 browser in Compatibility View.**
   a. Open up IE11.
   b. In the top right, there is a picture that looks like a gear.
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c. Click into the gear, then on **Compatibility View settings**.
d. Type ".edirx.com", then click **Add**
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3.

Add the Prodigo website to your Trusted Sites.
   a. Click Tools on the Menu bar.
   b. Select Internet Options from the menu.

   e. Prodigo website is now in Compatibility View in IE11.
   f. Type ".osu.edu", then click Add
   g. Click Close button
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c. Select the **Security** tab in **Internet Options**.

d. Click **Sites**.

e. Click **Add**.

![Internet Options](image)

f. Type “https://*osu.edirx.com” in the **Add this website to the zone**: field.

g. Type “https://qcxosu.it.ohio-state.edu” in the **Add this website to the zone**: field.

h. Type “https://webauth.service.ohio-state.edu” in the **Add this website to the zone**: field.

i. Click **Add**.
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j. Verify that the site is now visible in the **Websites:** field.

4. Click the Checkbox next to “Require server verification (https:) for all sites in this zone.”

5. Click the Close button.

6. Add the eRequest website to your Trusted Sites.
   
   a. Type “[https://erequest.osu.edu](https://erequest.osu.edu)” in the Add this website to the zone: field.
b. Click the Add button.
c. Verify that the site is now visible in the **Websites**: field.

d. Click the Close button.
7. Add the Financials Oracle PeopleSoft Enterprise site to your Trusted Sites (Financials System Users Only).

   a. Type “https://*.it.ohio-state.edu” in the Add this website to the zone: field.

   b. Click Add.

   c. Verify that the site is now visible in the Websites: field.

   d. Click the Close button.
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   a. Click to open the Security Settings – Local Internet Zone window.

   ![Internet Options dialog box showing Custom Level Security settings]

   b. Scroll to Miscellaneous and then to Navigate windows and frames across different domains.

   c. Select Enable
d. Click **OK**.
e. Click **YES** when you see the warning.
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9. Disable the Cross-Site Scripting filter for Local Internet Zone Window.
   a. Click ![Custom level...] in the Security tab of Internet Options.
   b. Scroll down to Scripting and find Enable XSS filter.
   c. Select Disable.
   d. Click OK.
   e. Click YES when you see the Warning pop-up.
10. Display mixed content in the Local Internet Zone.
   a. Click in the Security tab of Internet Options.
   b. Scroll down to Miscellaneous and find Display mixed content.
   c. Select Enable.
   d. Click OK.
   e. Click YES when you see the Warning pop-up.
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11. Select the Privacy Tab.
12. Click the Sites button.
14. Click the Allow button.
15. Click OK.
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16. Restart your computer.